

L'OR ESPRESSO INTERNATIONAL COFFEE DAY COMPETITION TERMS AND CONDITIONS

Please read the following terms and conditions ("Terms") carefully. These Terms apply to all persons entering the L'OR Espresso International Coffee Day Competition ("Competition") promoted by **L'OR Espresso (Pty) Ltd** ("Promoter").

By entering the Competition, you agree to be bound by these Terms. If you do not agree with these Terms, please do not enter the Competition. Entry into the Competition constitutes acceptance of these Terms and confirmation that the entrant meets the eligibility requirements set out below.

Entries that do not comply with these Terms will be considered invalid and may be disqualified. Entrants are responsible for checking the Competition landing page for any updates to these Terms during the Competition period.

1. ENTRY

- 1.1 By entering the Competition, entrants agree to the Terms set out herein.
- 1.2 The Competition is open to eligible entrants who complete the required entry process via the social media post during the Competition Period.
- 1.3 To enter the Competition, entrants must follow the instructions provided in the Competition communication and complete all required fields on the Competition entry form.
- 1.4 Entrants are responsible for ensuring that all information submitted during entry is accurate, complete and up to date.
- 1.5 Multiple entries submitted using the same personal details will not be accepted.
- 1.6 Any attempt to submit multiple entries using the same or different personal details, or by using deceptive, fraudulent or automated methods, including bots or scripts, may result in the entrant being disqualified.
- 1.7 Entrants must use their own personal information and may not enter the Competition on behalf of another person.

2. COMPETITION PERIOD

- 2.1 The Competition opens on **Thursday, 1 October 2026 at 08:30 am** and closes on **Thursday, 8 October 2026 at 17:00 pm** ("Competition Period").
- 2.2 Any entries received after the Competition has closed will not be considered.
- 2.3 The Promoter is not responsible for entries that are delayed, lost, incomplete, incorrectly submitted or not successfully received for any reason.

3. ELIGIBILITY

- 3.1 The Competition is open to South African residents who are **18 years or older** at the time of entry.
- 3.2 Entrants may be required to provide valid proof of identity, age and/or South African residency should this be required for verification.
- 3.3 The Competition is not open to employees, directors, officers, agents, consultants, distributors, suppliers or representatives of the Promoter, its associated companies, advertising or promotional agencies, or any other person professionally connected with the Competition, nor to their immediate family members.

3.4 The Promoter reserves the right to verify the eligibility of any entrant and to disqualify any entrant who does not meet the requirements of these Terms.

4. PRIZE

4.1 There are five (5) prizes available to be won. Each of the five (5) winners will receive one (1) L'OR-branded MDMV 3-in-1 20-bar coffee machine, 1400 W, compatible with pods and ground coffee, together with five (5) packs of L'OR Pumpkin Spice coffee pods. ("Prize").

4.2 The Prize is as described in the Competition communication and/or on the Competition landing page.

4.3 The Prize is not transferable and may not be exchanged for cash or any other goods or services.

4.4 The Promoter reserves the right, where necessary and subject to applicable law, to substitute the Prize with a prize of equal or greater value.

5. WINNER SELECTION

5.1 The winner(s) will be selected by means of a random draw from all eligible entries received during the Competition Period.

5.2 Where applicable, the draw will take place under the supervision of an independent registered auditor, attorney or advocate, who will certify that the Competition has been conducted in accordance with these Terms and applicable South African law, including section 36 of the Consumer Protection Act, 2008 and Regulation 11.

5.3 The winner(s) will be contacted using the contact details provided during entry.

5.4 If a selected winner cannot be contacted within **3** days of the first attempted notification, fails to provide the required information within the specified period, does not meet the eligibility requirements, or is otherwise disqualified, the Promoter reserves the right to select an alternative winner.

5.5 The Promoter will announce the winner(s) on the relevant L'OR Espresso South Africa social media platform(s), subject to the winner's consent where required by applicable law.

6. PRIZE DELIVERY

6.1 The Promoter will arrange the delivery or collection of the Prize with the confirmed winner.

6.2 The winner may be required to provide additional information or documentation reasonably required to verify their eligibility and facilitate delivery of the Prize.

6.3 Risk in the Prize passes to the winner upon delivery or collection, as applicable.

6.4 The Promoter is not responsible for any loss, damage or costs arising after the Prize has been delivered or collected, except to the extent that such liability cannot lawfully be excluded.

7. PERSONAL INFORMATION

7.1 The Promoter and its authorised service providers may collect and process entrants' personal information for the purposes of administering the Competition, verifying eligibility, contacting the winner and delivering the Prize.

7.2 Personal information will be processed in accordance with applicable data protection legislation, including the Protection of Personal Information Act, 2013 ("POPIA").

7.3 Entrants' personal information will not be used for direct marketing purposes unless the entrant has provided the required consent or the Promoter is otherwise permitted to do so by law.

7.4 Personal information will be retained only for as long as reasonably necessary for the purposes for which it was collected and as required by applicable law.

7.5 Where personal information is processed outside of South Africa, the Promoter will ensure that such processing is conducted in accordance with the applicable requirements of POPIA.

7.6 Entrants may contact the Promoter's Information Officer regarding the processing of their personal information.

8. PUBLICITY

8.1 The Promoter may invite the winner to participate in reasonable publicity relating to the Competition, which may include photographs, interviews or social media content.

8.2 Participation in such publicity will be subject to the winner's consent where required by applicable law and will not affect the winner's entitlement to the Prize.

9. GENERAL

9.1 The Promoter reserves the right to disqualify any entrant whose conduct is fraudulent, dishonest, unlawful or otherwise inconsistent with the spirit or requirements of the Competition.

9.2 The Promoter may make reasonable, non-material administrative changes to these Terms where necessary, provided that such changes do not materially prejudice entrants and are communicated in accordance with applicable law.

9.3 The Promoter's decisions regarding the administration and conduct of the Competition are final, subject to any rights an entrant may have under applicable South African law.

9.4 Nothing in these Terms is intended to limit any rights afforded to consumers under the Consumer Protection Act, 2008, or any other applicable legislation.

9.5 The Promoter is not responsible for any technical failure, interruption, network failure, website malfunction or other event outside its reasonable control that prevents an entrant from successfully entering the Competition.

9.6 These Terms are available free of charge on the Competition landing page and www.lorespresso.co.za throughout the Competition Period.

9.7 The Promoter of the Competition is **L'OR Espresso (Pty) Ltd**, which remains responsible for the administration of the Competition.

Promoter: L'OR Espresso (Pty) Ltd

Competition: L'OR Espresso International Coffee Day Competition

Competition Period: Thursday, 1 October 2026 at 8:30 am to Thursday, 8 October 2026 at 17:00 pm.

Prize: One (1) L'OR-branded MDMV 3-in-1 20-bar coffee machine, 1400 W, compatible with pods and ground coffee, together with L'OR Pumpkin Spice coffee pods.